U. S. Army Soldier Support Institute

THEATER CASUALTY OPERATIONS

Adjutant General School

Brief Unclassified

CASUALTY OPERATIONS MANAGEMENT MISSION

To record, report, verify, and process casualty information from unit level to DA, notify appropriate individuals, and provide casualty assistance to next of kin.

Historical Perspective

Operation Iraqi Freedom Lesson Learned

Observation: In some cases Commanders or Soldiers felt compelled to inform family members in the rear of injuries or deaths involving their loved ones prior to official DA notification. Sometimes the information relayed was incorrect or vague causing unnecessary anxiety to families whose loved ones may not have even been involved in the incident.

Chief, Personnel Services Directorate, 3rd PERSCOM

AGENDA

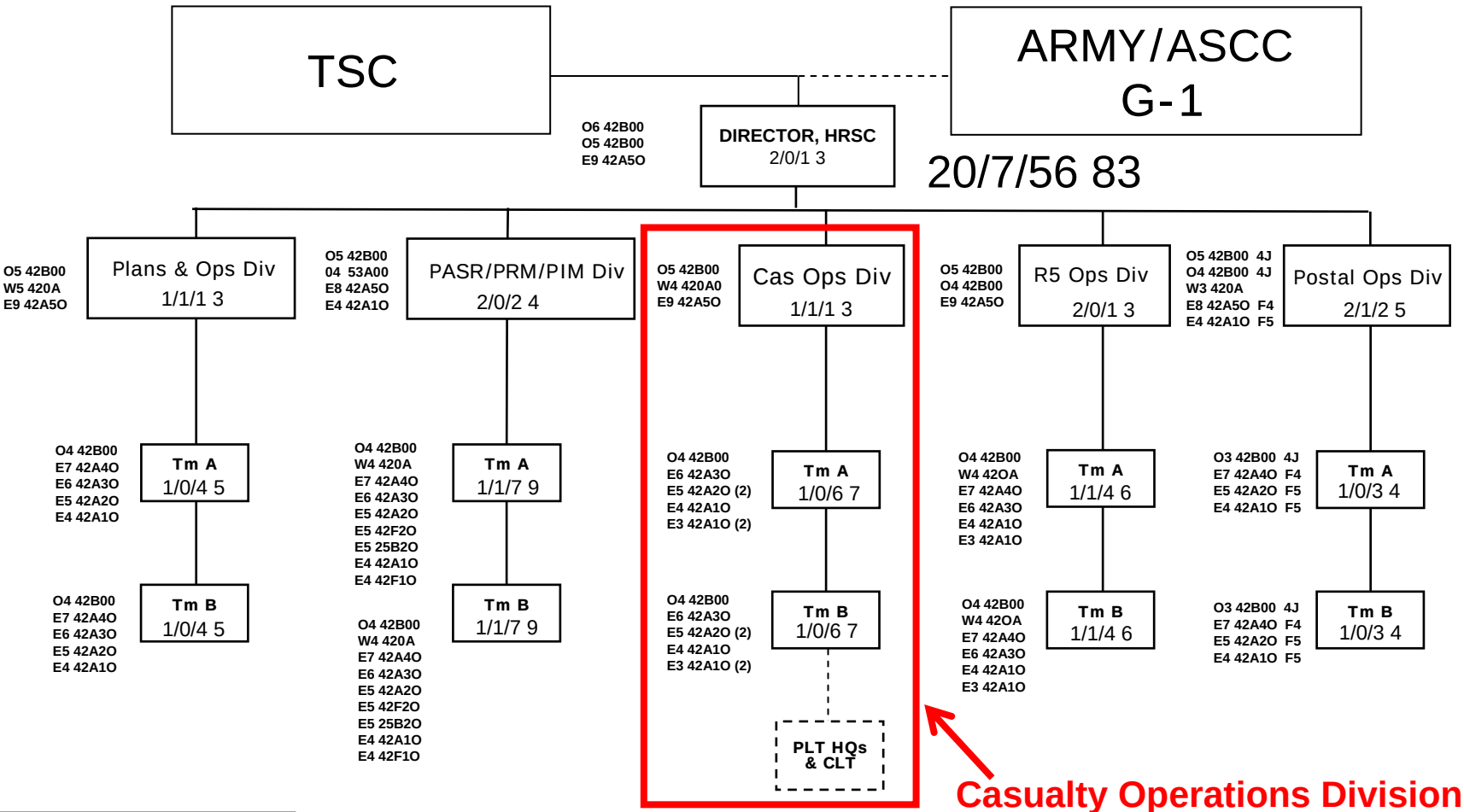
- Casualty Acronyms
- Casualty Operations Management Responsibilities
  - ✓ CMAOC
  - ✓ CAC
  - ✓ HRSC
  - ✓ TACREC
  - ✓ Casualty Operations Division (HRSC)
  - ✓ Casualty Platoon Headquarters
  - ✓ CLTs
  - ✓ Corps / Division G-1
  - ✓ Brigade / BCT S-1
  - ✓ Battalion S-1
- Casualty Operations
- Casualty Tracking / Reporting
- Casualty Flow
- Principles of Casualty Operations Management
- Casualty Reports
- DCIPS

CASUALTY

Any person who is lost to an organization by reason of having been declared: beleaguered, captured, deceased, diseased, detained, DUSTWUN, injured, ill, killed, missing, missing in action or wounded.

AIR MEDICAL EVACUATION TO A MTF

ORGANIZATIONAL DESIGN – HUMAN RESOURCES SUSTAINMENT CENTER
Casualty Operations Division



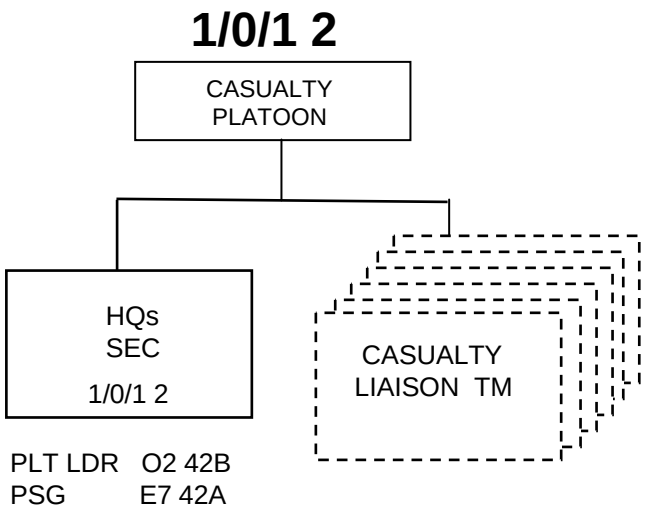
ROA: 1 PER TSC

CASUALTY OPERATIONS DIVISION
HUMAN RESOURCES SUSTAINMENT CENTER (HRSC)

- Oversees all casualty reporting in a theater
- Establishes the theater deployed Casualty Area Command (CAC) under the Army/ASCC G-1
- Collects casualty reports from the BCT S-1s / CLTs and submits to HRC
- Coordinates with G-4 on all mortuary affairs issues
- Assists with validating casualty mail information
- Reports all casualties from contractors, DoD civilians, multi-national forces, and Service personnel in accordance w/JFC requirements
- Coordinates all Joint casualty requirements as directed by the JFC
- *Note* – CLTs and the Casualty Platoon Headquarters work for the Casualty Operations Division/Theater Casualty Area Command during deployed operations

Organizational Design – Casualty Platoon Headquarters

Mission: Provide command and control to Casualty Liaison Teams.



CAPABILITIES

Existence-based organization employed to provide C2 of 3-6 Casualty Liaison Teams. Relies on HR Company for administrative guidance and supported unit for life support (CSH, MA Company).

CASUALTY PLATOON HEADQUARTERS

Responsibilities include:

- Provide training and readiness oversight of attached/assigned Casualty Liaison Teams (CLTs)
- Coordinate with the HR Company Headquarters
- Be prepared to augment the HRSC Casualty Operations Division during theater CAC operations
- Ensure geographically separated CLTs receive required operational and life support
- Receive all administrative guidance through the HR Company Headquarters and functions as part of the Casualty Area Command (CAC)

Organizational Design – Casualty Liaison Team

Mission: Provide accurate reporting and tracking of casualty information.

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CASUALTY LIAISON TM

TEAM CHIEF	E5	42A
HR SGT	E4	42A (2)
HR SPC	E3	42A (2)

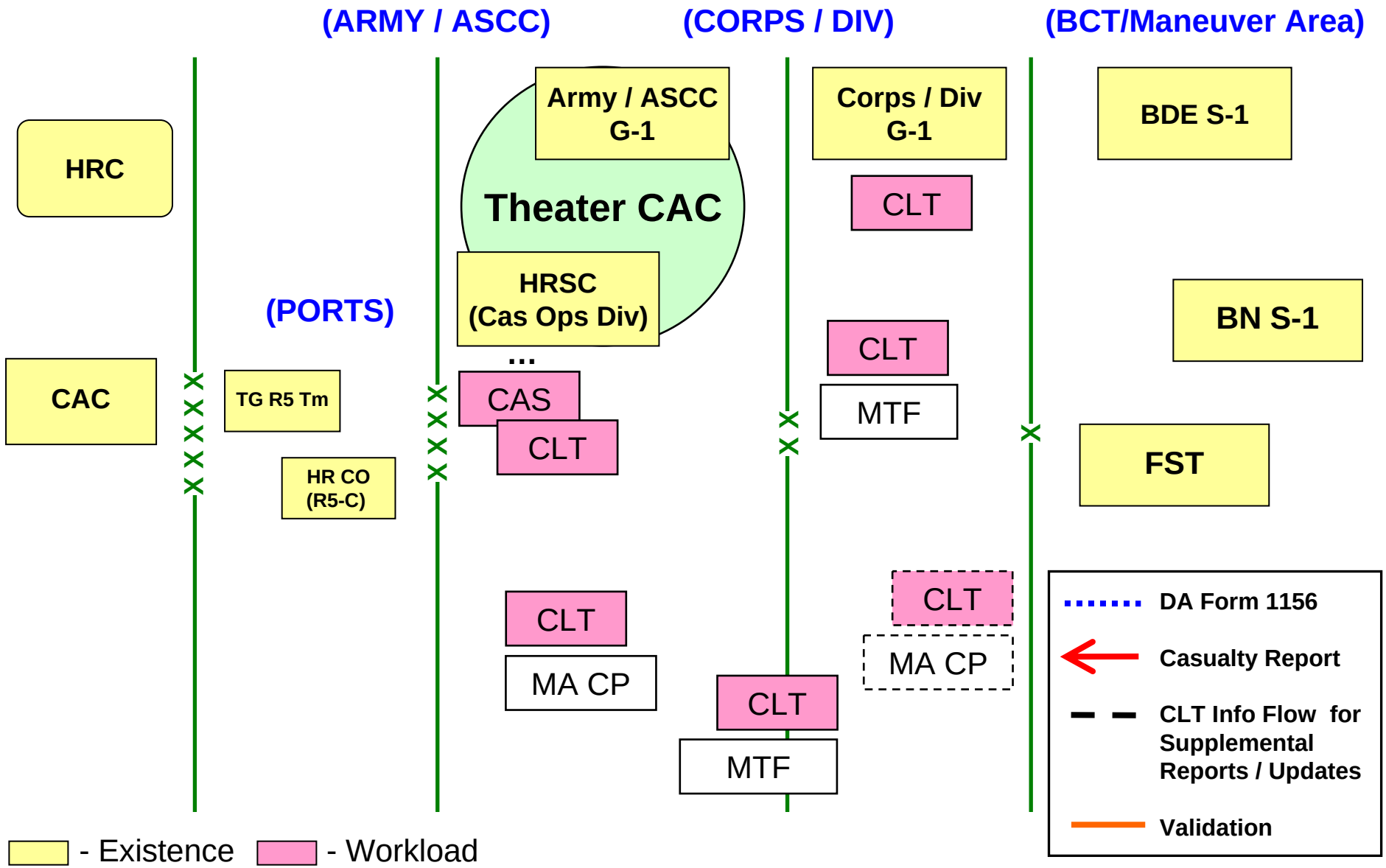
CAPABILITIES

Existence-based organization employed to support CSH, Mortuary Affairs Collection Points, Army/ASCC, Division, and Corps headquarters, and HRSC Casualty Operations Division. Assists commanders in keeping accurate casualty information throughout the course of an operation. Capable of splitting the team to support smaller, more forward locations.

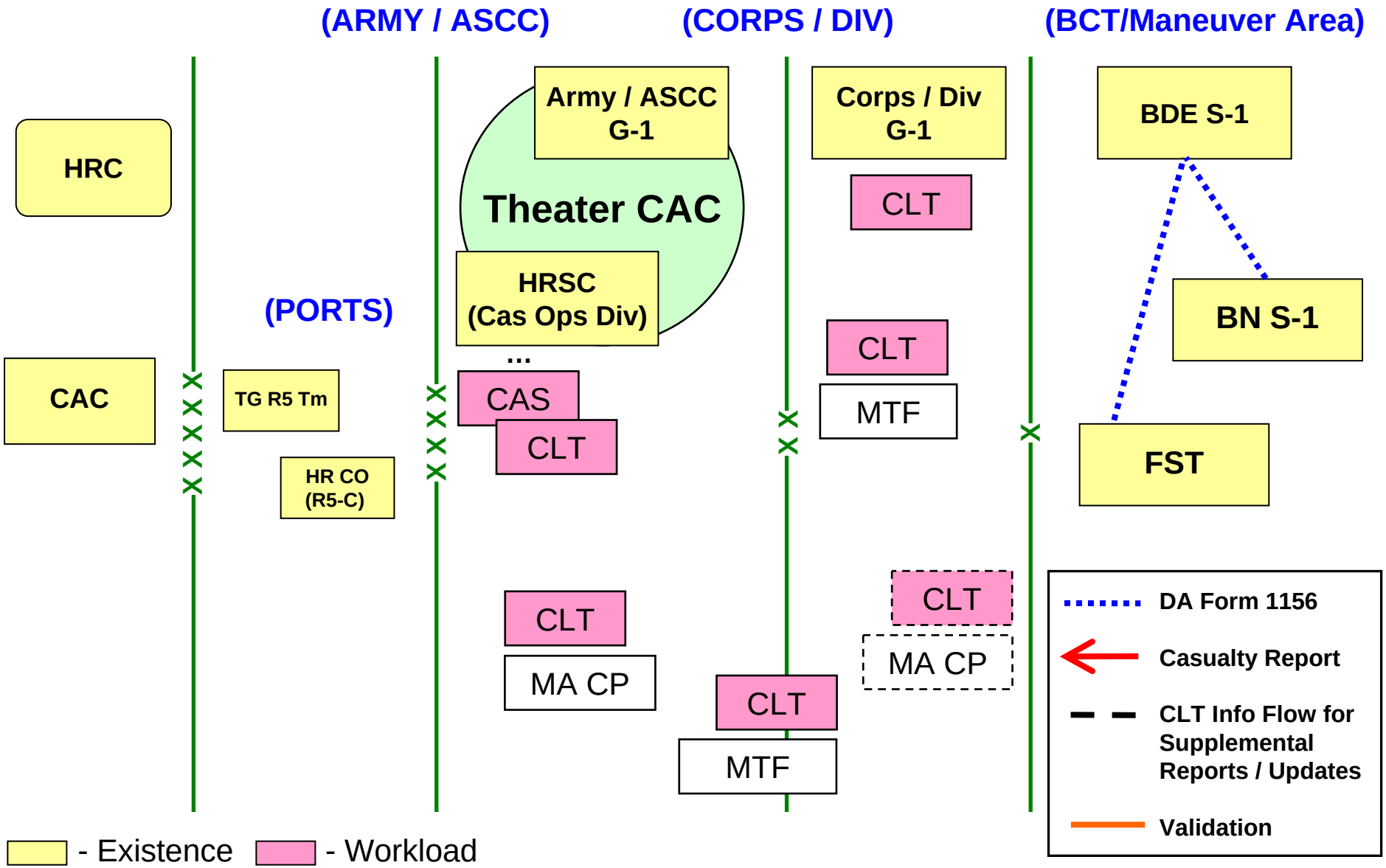
CASUALTY LIAISON TEAMS (CLTs)

- CLT casualty info flows directly to the Army/ASCC CAC operated by the HRSC Casualty Operations Division
- At theater level, CLTs are command and controlled by the HR Company Casualty Platoon Headquarters and work for the HRSC Casualty Operations Division
- Subordinate commands (e.g., Corps, Division, Separate Brigade) may establish CLTs as well to improve casualty info flow
- Army/ASCC G-1 can direct CLT casualty info be routed to subordinate G-1s for Commander release approval
- CLTs provide support to hospitals and S-1/G-1 sections, unless otherwise determined by OPORD
- CLTs augment S-1/G-1 sections during mass casualty operations as required

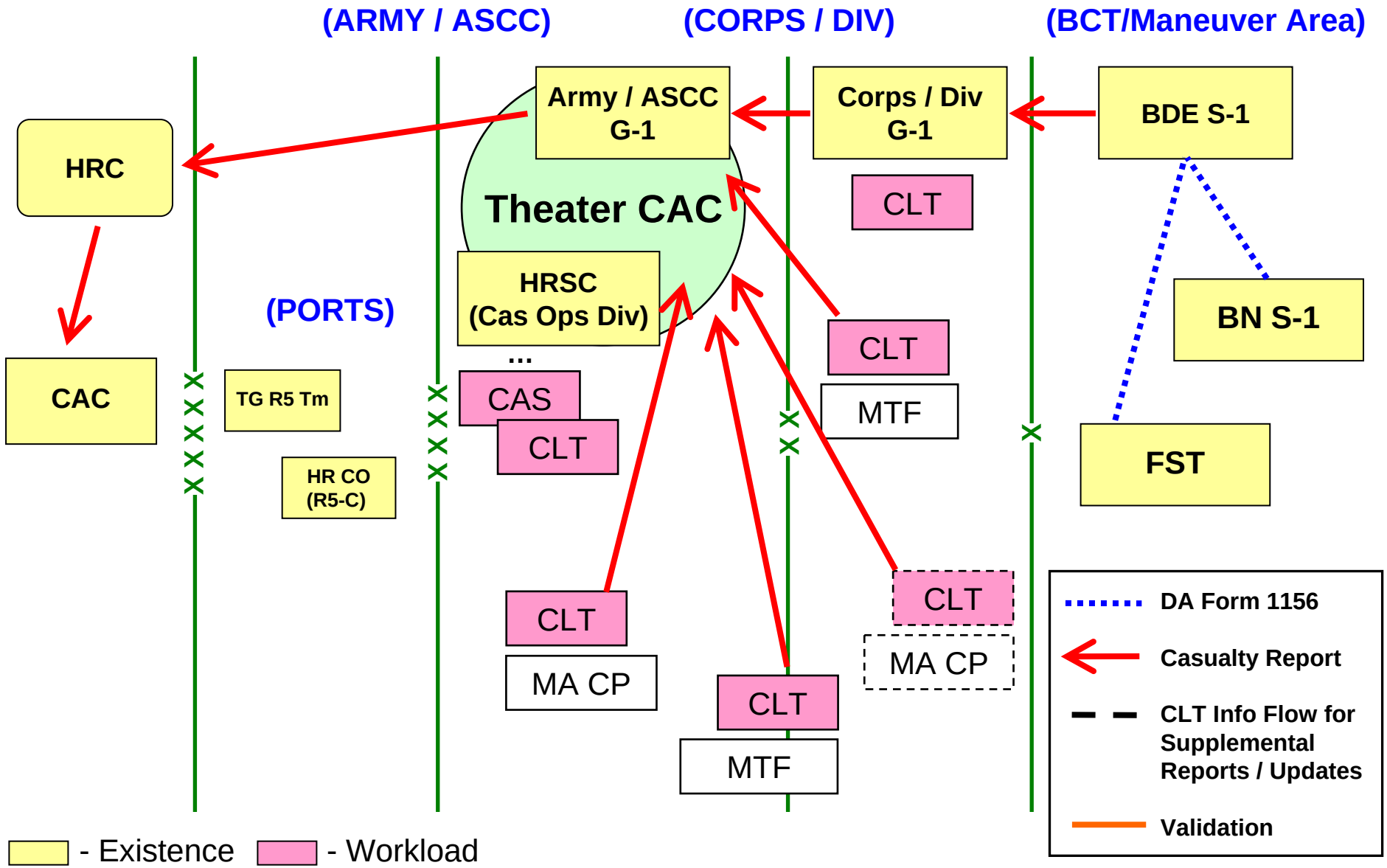
CASUALTY REPORTING / TRACKING (1 of 6)



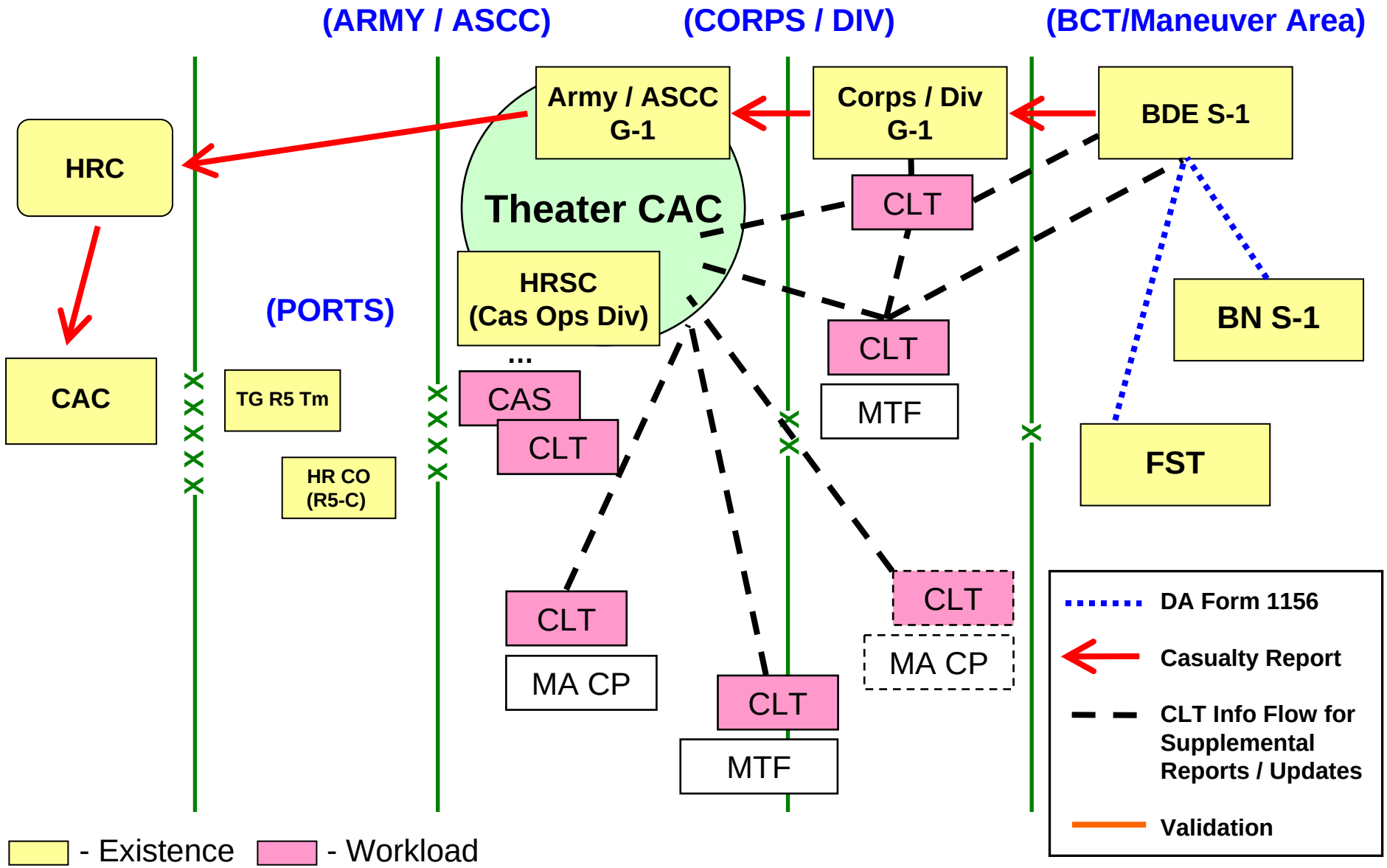
CASUALTY REPORTING / TRACKING (2 of 6)



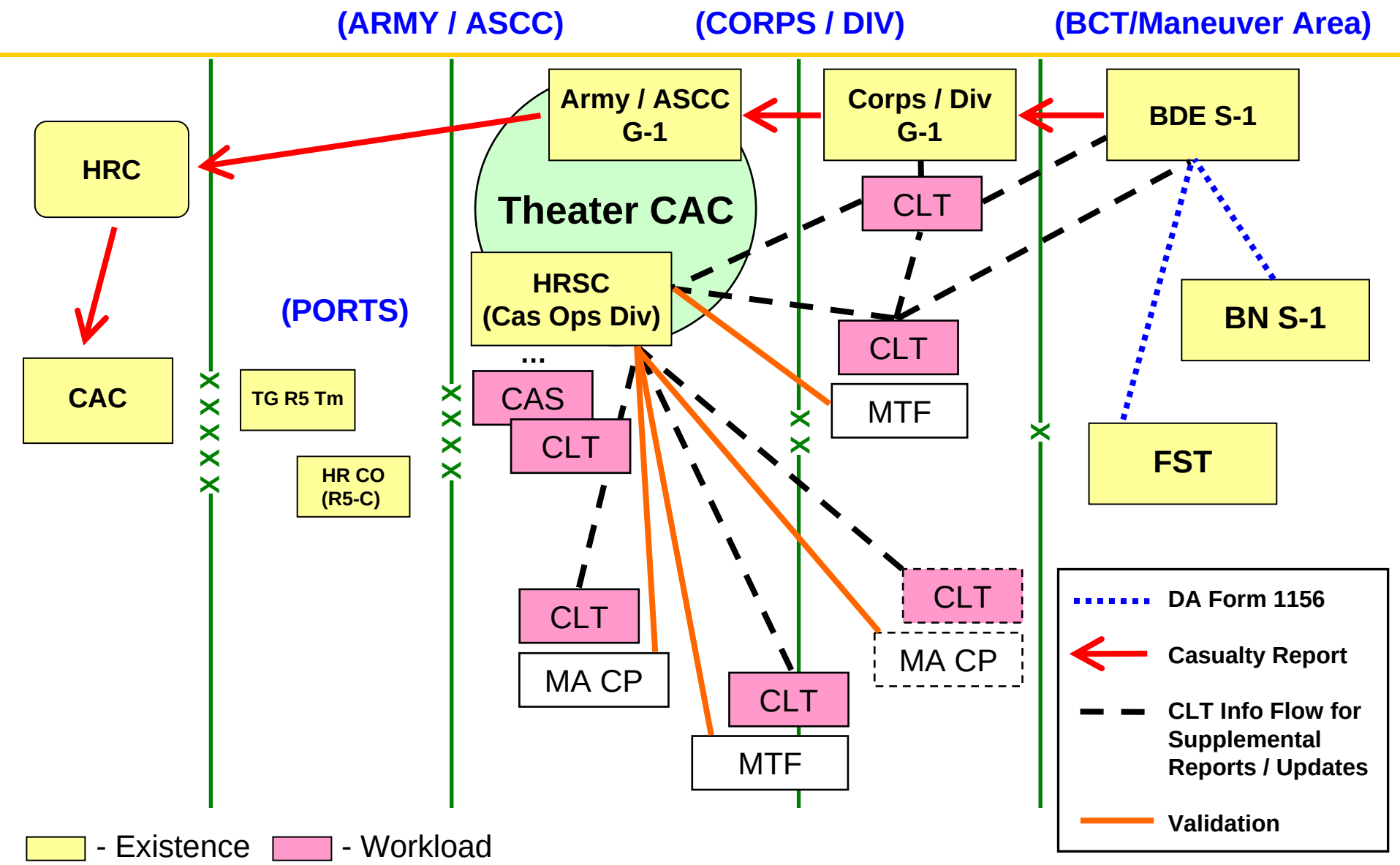
CASUALTY REPORTING / TRACKING (3 of 6)



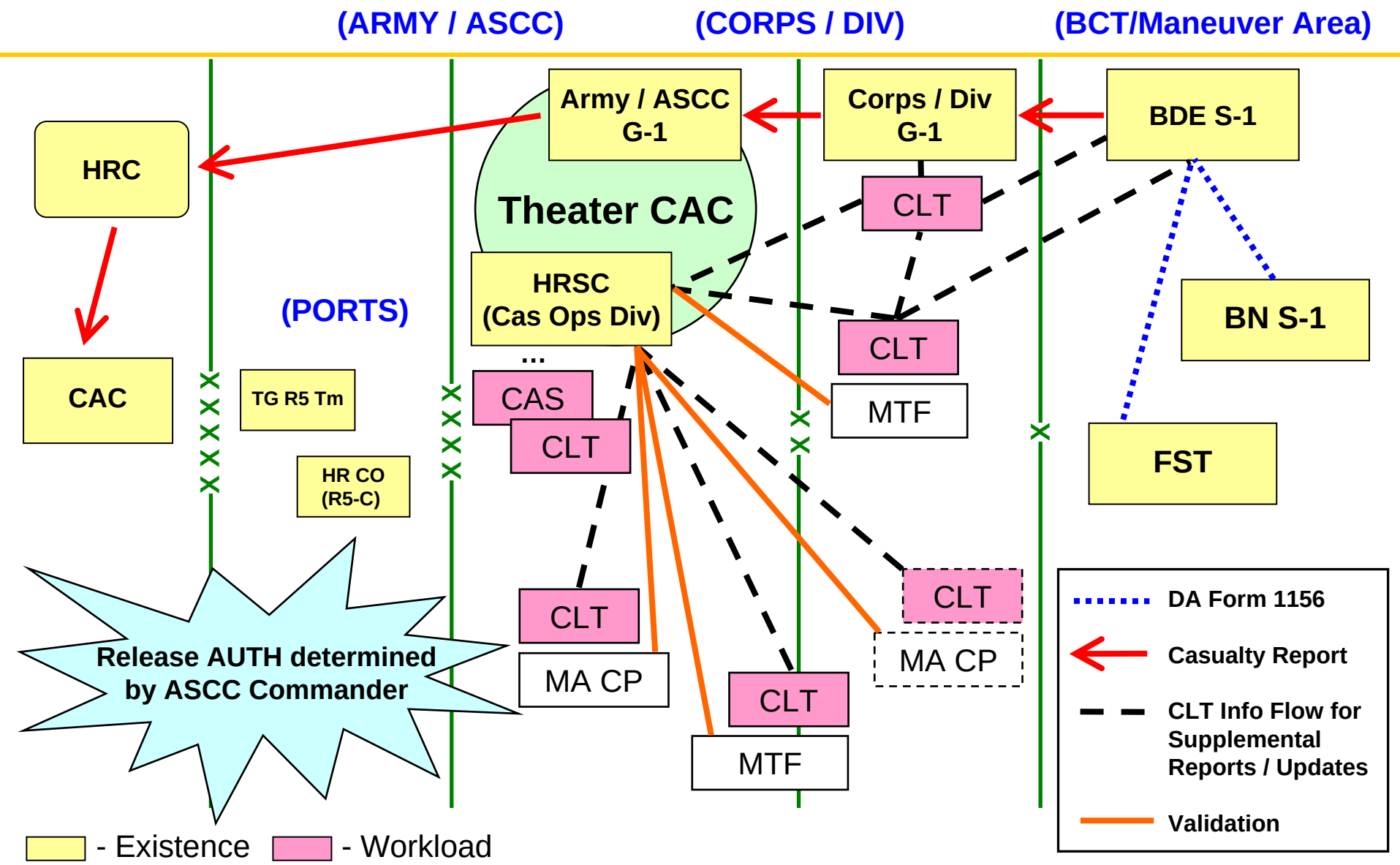
CASUALTY REPORTING / TRACKING (4 of 6)



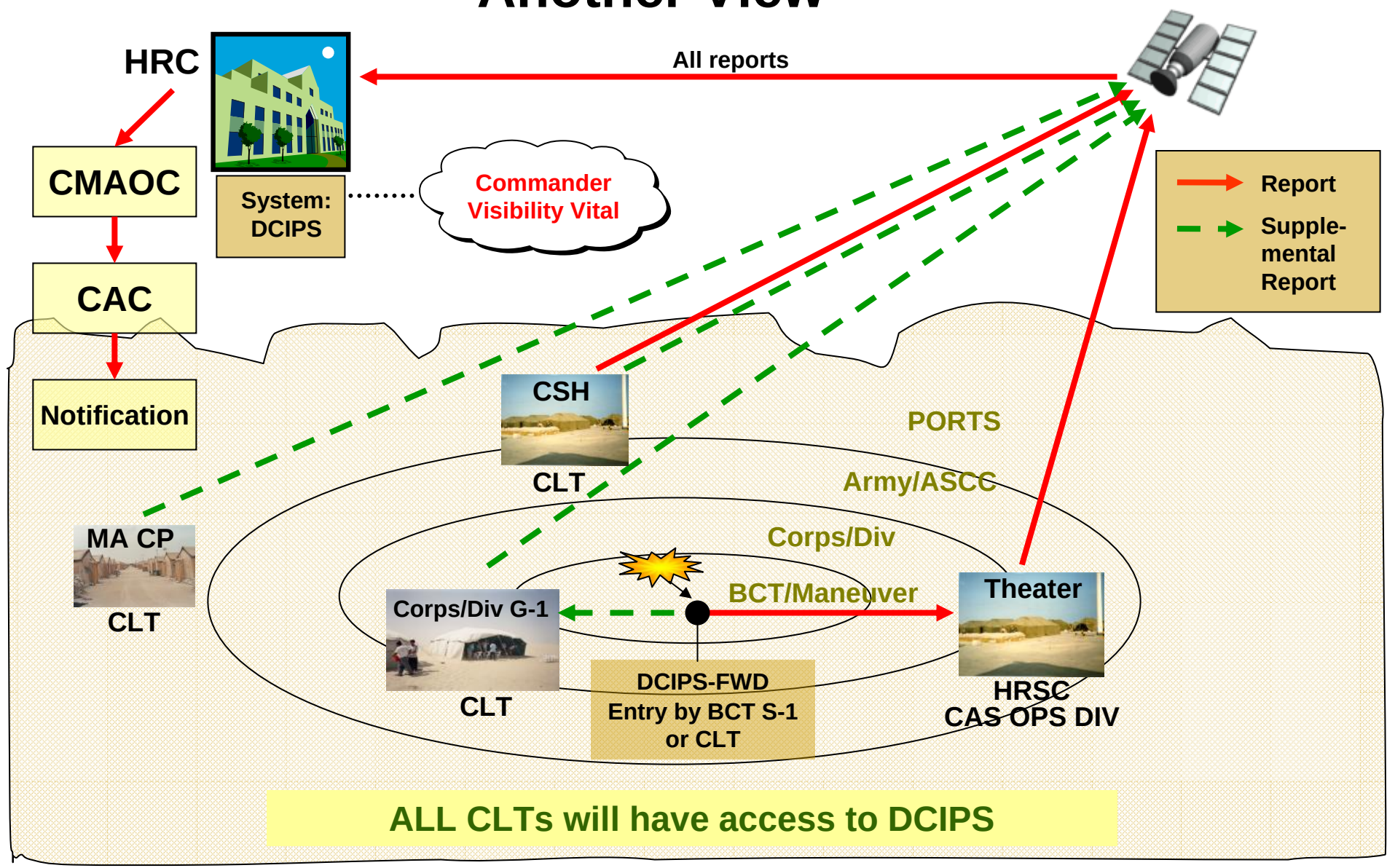
CASUALTY REPORTING / TRACKING (5 of 6)



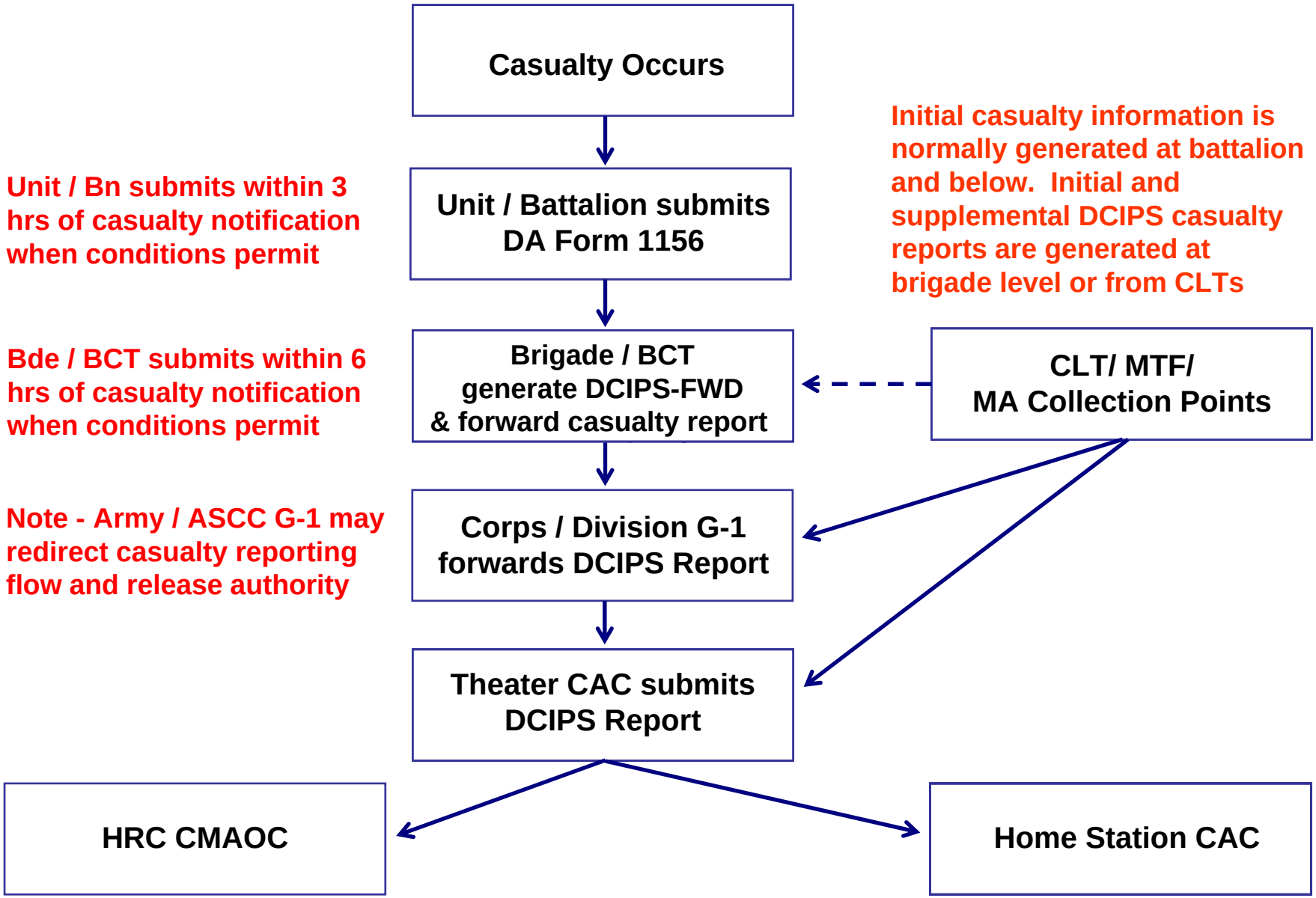
CASUALTY REPORTING / TRACKING (6 of 6)



Casualty Reporting/Tracking
Another View



Casualty Reporting Flow



REFERENCES

- AR 600-8-1, Army Casualty Operations / Assistance / Insurance
- AR 638-2, Care and Disposition of Remains and Disposition of Personal Effects
- AR 600-8-4, Line of Duty
- AR 600-34, Fatal Accident
- USC Title 10 Section 1501-1512, Missing Personnel Act (Hostile)
- USC Title 10 1481-1490
- USC Title 37 Section 551-559, Missing Persons Act (Non-hostile)
- FM 1-0, HR Doctrine
- FM 1-0X, HR Theater Operations
- FM 1-0XX, Brigade and Battalion S1 Operations

PROPONENCY

The functional proponent for casualty operations management is the Casualty and Memorial Affairs Operations Center (CMAOC), The Adjutant General Directorate (TAG), Human Resources Command (HRC).

CASUALTY ACRONYMS

AOR	Area of Responsibility
ARFOR	Army Force
ASCC	Army Service Component Command
CAC	Casualty Assistance Center
CAO	Casualty Assistance Officer
CLT	Casualty Liaison Team
CMAOC	Casualty & Memorial Affairs Operations Center
CNO	Casualty Notification Officer
DCIPS	Defense Casualty Information Processing System
HRC	Human Resources Command
HRSC	Human Resources Sustainment Center
LOD	Line of Duty
MA	Mortuary Affairs
NOK	Next of Kin
NSI	Not Serious Injury
OMPF	Official Military Personnel File
PNOK	Primary Next of Kin
RTD	Return to Duty
SI	Serious Injury
TACREC	Theater Army Casualty & Records Center
VSI	Very Serious Injury